



## Brighton & Hove City Council HASC Briefing & Update 18 December 2012

**Geraint Davies**  
Director of Commercial Services



## Current Performance

- SECAmb wide YTD - Oct 2012
  - Cat A 77.4% (target 75%)
  - 30 mins 94.9% (target 95%)
- Brighton & Hove City PCT YTD - Oct 2012
  - Cat A 88.4% (target 75%)
  - 30 mins 96.9% (target 95%)



## Updates

- 111
- PTS.
- Make Ready Depots
- Single HQ



## NHS111

- Working in partnership with Harmoni we have won the NHS 111 contract for the SECAMB area.
- Key focus on clinical quality, clinical supervision and localised approach.
- Go live planned for March 2013.
- Benefits:
  - Seamless integration with the 999 service – one stop shop.
  - Underlying Directory of Services



## PTS Contracts

- Sussex Contract awarded to SECAmb
- New Sussex contract went live on 1<sup>st</sup> April 2012
- We have won the Surrey PTS tender – went live 1 October 2012.
- Kent Tendering process commenced, go live due 1 July 2013
- Patient focused contracts
  - Patient Experience
  - Patient Safety
  - Patient Satisfaction – Kent 87% (Q4 11/12)  
- Sussex 97% (q1 & Q2 12/13)



## Single HQ/EDC Reconfiguration

- 201415
- Single HQ replaces the 3 legacy HQs at Banstead, Coxheath and Lewes.
- Time expired EDCs to be reconfigured probably from 3 to 2.
- Engagement strategy in development.
- Co-locate the HQ with an EDC and an MRC



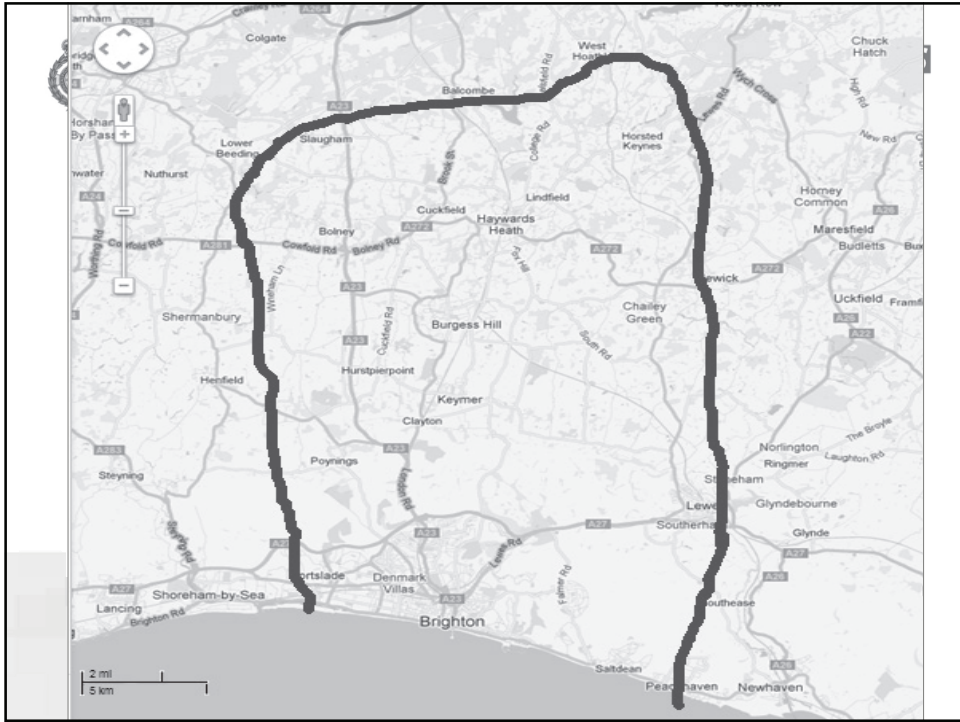
# Make Ready: Brighton


**James Pavey**  
**Senior Operations Manager**  
**Brighton and Rother**




## What is the vision?

- To deliver a better, more efficient and cost effective service to patients in the Brighton operational area.
- To remove all extraneous influences that prevent our staff undertaking their clinical role to the best of their ability.
- For the safety of staff and patients to provide the highest levels of infection control on our vehicles and equipment.



 South East Coast Ambulance Service **NHS**  
NHS Foundation Trust

## Brighton Ambulance Station



Map Traffic

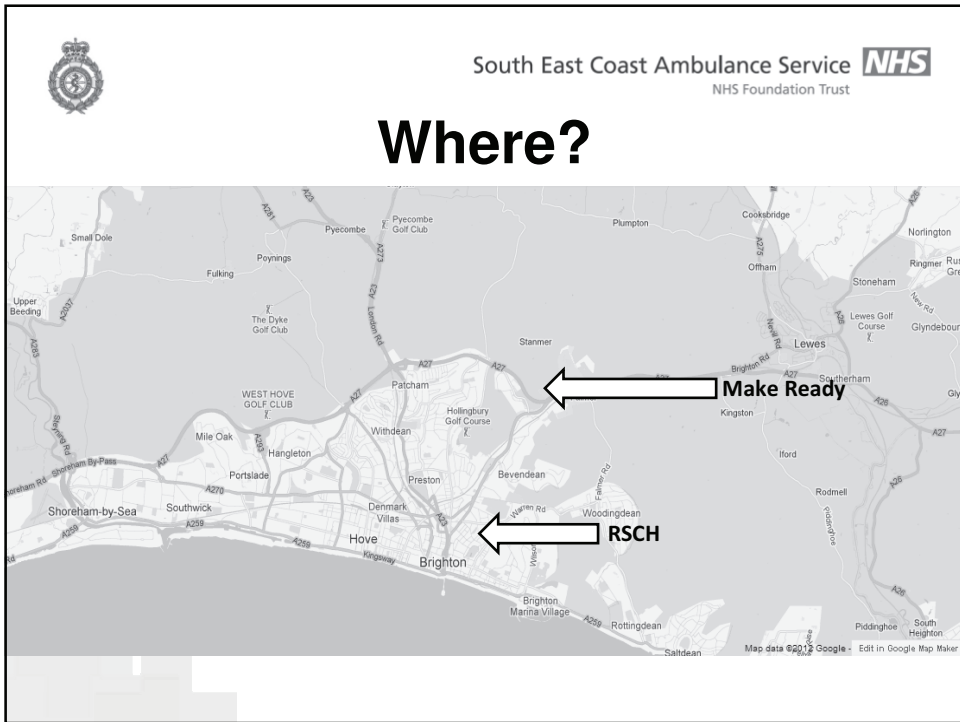
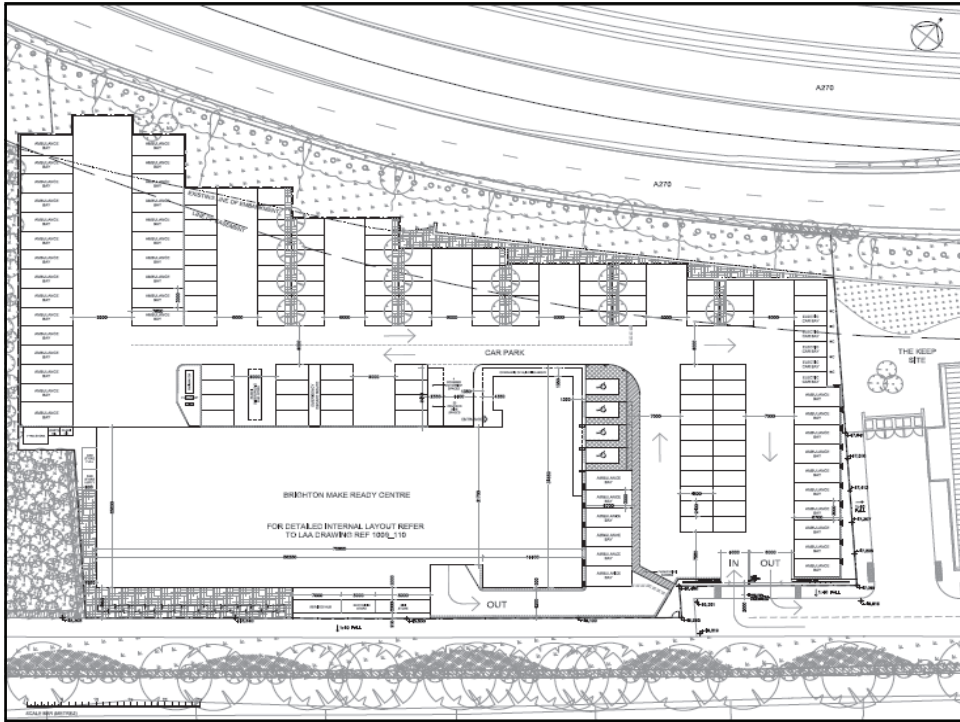
50 ft  
150 m

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Edit in Google Maps Report a problem

This block contains the logo for the South East Coast Ambulance Service NHS Foundation Trust, the title 'Brighton Ambulance Station', and an aerial satellite view of the station and its immediate surroundings. The satellite view shows the station building, a large parking lot filled with ambulances, and the surrounding residential and commercial streets. A scale bar and navigation controls are visible in the bottom left corner of the satellite view.

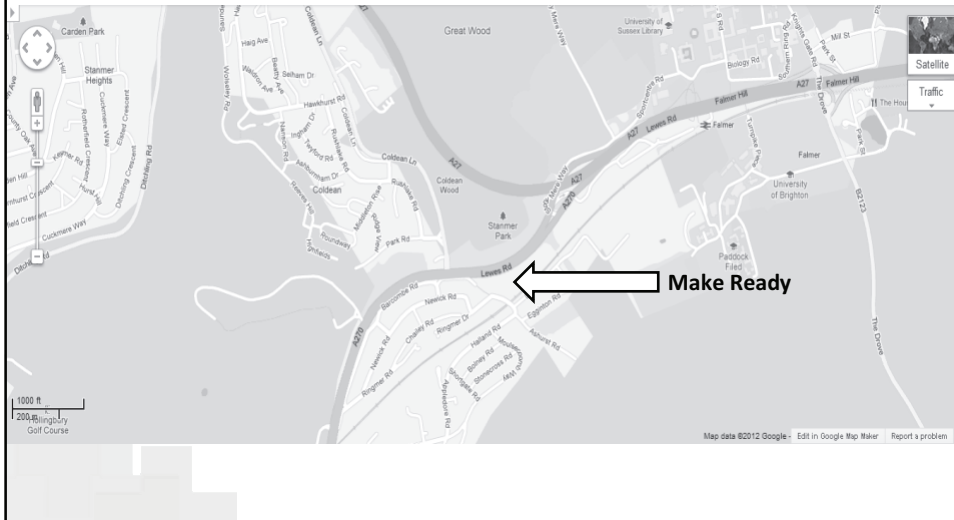








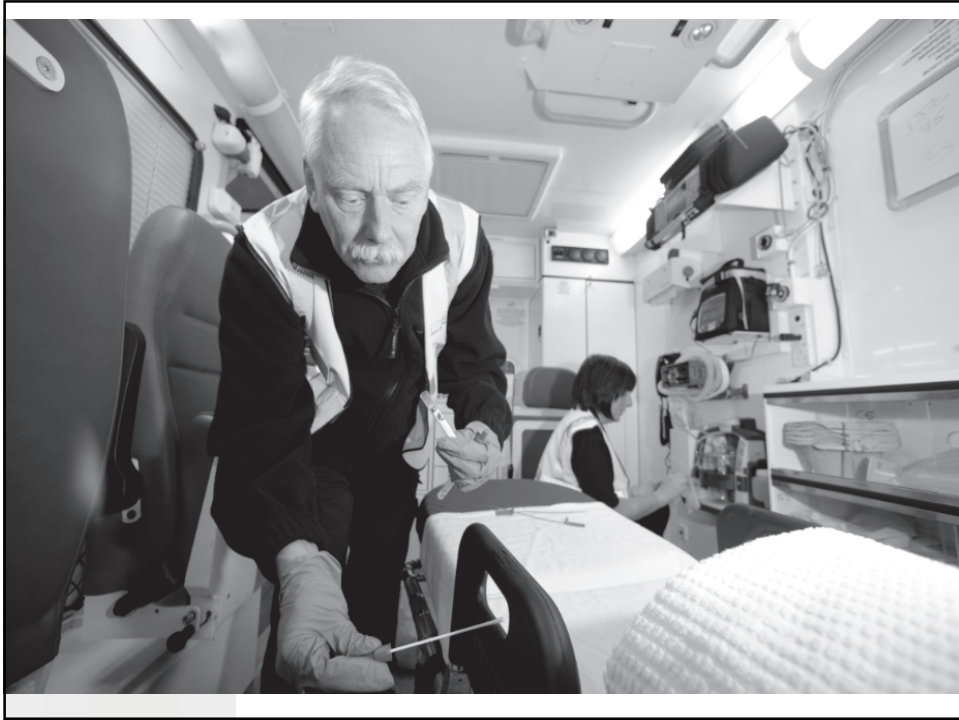
# Where?



# Where?









## Who?

- Brighton
- Burgess Hill
- Haywards Heath
- Hove
- Lewes
- Newhaven (PTS only)



## How?

- System Status Plan (SSP)
- Ambulance Community Response Posts (ACRPs)
- Rotas
- Management structure
- Staff engagement
- External engagement
- Unit Hour Utilisation (UHU)
- Community First Responders (CFRs)



## When?

- Currently seeking planning permission
- If approval given, ground works could start in early 2013
- Approximate 12 month build time
- Possible opening spring/early summer 2014



## Local Impact

- MRC home for 250 operational staff, A&E and PTS
- Principle staff shift changeover times approx 0530–1000 and 1730–2000
- Ambulance vehicles deploy from MRC to ACRPs – use of blue lights and sirens unlikely



## Recruitment

- Looking to recruit make ready operatives for the opening of the MRC
- Like to be a beacon for recruitment of local people into the ambulance service
- Open Day planned shortly after opening



## Q&A Session

